

Good leader, best team

An introduction to management and leadership skills

Overview

Managers and supervisors are expected to be good at what they do, but often do not have the skills and knowledge needed to effectively manage staff, time and resources. This accessible and friendly introduction looks at key concepts and helps build confidence.

Who is it for?

Ideal for first-time managers and supervisors who don't have the confidence, or experience, to embark on a formal management qualification programme. Anyone who has the responsibility of managing people.

Outcomes

At the end of the workshop participants will:

- have the confidence and skills to manage more effectively
- be encouraged, where appropriate, to pursue further management programmes

Format

This course can be delivered over two days, or more flexibly, to meet your needs.



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