

Working effectively with parents

Overview

The aim of this session is to support childminders in their understanding of developing and maintaining effective relationships with parents/carers and the positive ways that this can impact on their business.

Who is it for?

This workshop is aimed at all childminders and anyone hoping to become a childminder.

Outcomes

At the end of the session participants will:

- Identify the positive areas of their business and also areas for development
- Understand how their personal values impact on their role as a childminder
- Take a critical look at how they currently operate with regard to parents and identify the need for change if necessary
- Be able to develop and understand changes they can make in order to work more smartly and effectively
- Be able to develop necessary skills and strategies for effective and assertive communication

Format

This workshop is run over two two-hour sessions or one three hour session



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